



SRO-MAIN CAMPUS
 401 BICENTENNIAL WAY
 SANTA ROSA CA 95403-2149
 Encounter Record

HARDEMAN, EDWIN
 MRN: [REDACTED]
 DOB: [REDACTED] Sex: M
 Enc. Date: 01/28/15

Patient Secure Message
 1/28/2015 Patient Secure Message

Visit Information

	Provider	Department	Encounter #
1/28/2015 2:51 PM	RICHARD TURLEY MD	Sro-Hns* >Main Campus	385290737

Allergies as of 1/28/2015

Reviewed On: 1/28/2015 By: Peckham, Ashley V (M.A.)

Allergen	Noted	Reaction Type	Reactions
No Known Drug Allergies 2001-11-27; ADMIT ORDER	11/27/2001		

Immunizations Administered on Date of Encounter - 1/28/2015

Never Reviewed

No immunizations on file.

Vital Signs

None

Encounter Information

	Provider	Department	Center
1/28/2015 2:51 PM	RICHARD TURLEY MD	Sro-Hns* >Main Campus	SROA

Progress Notes

No notes of this type exist for this encounter.

Patient Secure Message

Your Recent Office Visit

From: Richard (M.D.) Turley
 To: Edwin Hardeman
 Sent and Delivered: 1/28/2015 2:51 PM
 Last Read in kp.org: 1/28/2015 3:11 PM by Edwin Hardeman
 Edwin,

It was a pleasure to see you in the Head and Neck Surgery office. I appreciate you choosing Kaiser Permanente for your health care needs.

I will touch base with you again as soon as I get the biopsy results.

 Hopefully, my staff and I met all of your needs during your visit. We are always interested in improving our service to you. If you receive a Patient Survey (sent out randomly to members) in the next few weeks, please fill it out and tell us how we did. Anything less than a perfect score is a failure on our part.

As your physician, I want you to feel comfortable with my skills and abilities. I want you to feel assured that I am familiar with your medical history. It is also important to me that you feel confident in the care and services provided today. I try to involve you in the decisions about your care by listening to all of your concerns and explaining things to you to the best of my ability.

If you have any questions, please call the Head and Neck Surgery office at (707) 393-3154 between the hours of 8:30am - 5:00pm, Monday through Friday. You may also e-mail me through the Kaiser Permanente website by clicking the following link ==>> [E-Mail Your Doctor](https://members.kaiserpermanente.org/kpweb/contactphysician/entrypage.do)

[Click here to visit my home page](http://www.kp.org/mydoctor/richardturley "Click here to visit my home page")

Another great website for you to visit is the Health Information Page from the American Academy of Otolaryngology - Head and Neck Surgery: <http://www.entnet.org/content/patient-health/>

Best regards,

Richard Turley, M.D.
 Department of Head and Neck Surgery
 Kaiser Permanente - Santa Rosa

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA
TRIAL EXHIBIT <u>28</u>
Case No. 3:16-cv-0525-VC
Date Entered _____
By _____ Deputy Clerk