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TO: TIAN SHING TRADING/TAIWAN
FROM: D. RAY/CUTTER USA
DATE: 20 SEPTEMBER 1985
REF: DCR-5538

RE: EXCHANGE OF NON-HEAT-TREATED KOATE AND KONYNE

IF YOU OR YOUR CUSTOMERS HAVE STOCKS OF NON-HEAT-TREATED KOATE OR KONYNE WHICH HAS NOT YET OUTDATED, WE WILL TAKE IT BACK FOR CREDIT AND WILL SUPPLY KOATE-HT OR KONYNE-HT IN EXCHANGE. PRODUCTS TO BE EXCHANGED SHOULD BE SENT BACK TO CUTTER'S CLAYTON, NORTH CAROLINA WAREHOUSE AT THE FOLLOWING ADDRESS:

CUTTER LABORATORIES
HIGHWAY 70 EAST
CLAYTON, NORTH CAROLINA 27520 U.S.A.

THE HEAT TREATMENT PROCESS PROVIDES AN EXTRA MARGIN OF SAFETY THROUGH IMPROVED VIRAL INACTIVATION. FOR THAT REASON, WE ENCOURAGE YOU TO SEND BACK ANY OF THE OLD NON-HEAT-TREATED PRODUCT YOU HAVE ON HAND.

PLEASE LET US KNOW QUANTITY, CODE NUMBER AND DATING OF ANY KOATE OR KONYNE YOU WISH TO RETURN FOR CREDIT.

REGARDS,

CUTTERITL EMVL

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